



8/26/26

Dear Water Customers,

We want to provide you with an important update regarding our water system and ask for your cooperation in conserving water.

We are currently experiencing air in portions of the water lines. To help relieve the air and improve the system, we will be performing 2-inch blowoffs. While this work is necessary, it will also require us to use some of our limited water supply.

At the same time, we are actively checking customer meters while completing meter reads. We are looking for possible leaks or unusually high-water usage that could contribute to the demand for our system. We ask all customers to please check their property for leaks and make sure water is not being used unnecessarily. Our water production has also been affected by several large customer leaks, and our well is currently not producing at the level needed to adequately support the system. Unfortunately, this means that a new well will be necessary to provide a more reliable long-term water supply.

In the meantime, we may need to take additional emergency measures, including hauling water, if necessary to maintain our supply.

We understand that these conditions are concerning, and we are working to address the situation as quickly as possible. Your cooperation with water conservation is extremely important right now. Please limit unnecessary water use until further notice and promptly report any suspected leaks.

We appreciate your patience, understanding, and cooperation as we work through these challenges and work toward a more reliable water system.

Thank you,

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